



CASTELLI

RETURN FORM

FIRST NAME

LAST NAME

ORDER N

ORDER DATE

QTY	ITEM CODE	SIZE	REASON CODE

REASON CODE

[1] FITS SMALLER THAN EXPECTED

[2] FITS LARGER THAN EXPECTED

[3] LOOK DIFFERENT THAN IMAGE ON SITE

[4] FAULTY

[5] PARCEL DAMAGED

[6] INCORRECT ITEM RECEIVED

[7] ORDERED MORE THAN ONE SIZE

RETURN PROCEDURE

1. Please fill this form and send it to service@castelli-cycling.com
2. Print it and send it back together with the items that you would like to return to:

MANIFATTURA VALCISMON SPA
VIA MARCONI G. 81/83
32030 FONZASO BL ITALIA

Please note: that the shipping costs have to be paid by the sender.

3. Once the package has been received and checked by Castelli returns department, your refund will be processed after 4/5 working days.

4. If you need help, please contact our customer service at: service@castelli-cycling.com

EXCHANGES

We are currently unable to facilitate exchanges. Please send back the unwanted item for a refund, and place a new order for the correct item.