



CASTELLI

RETURN OR EXCHANGE FORM

FIRST NAME

LAST NAME

ORDER N°

ORDER DATE

QTY	ITEM CODE	SIZE	REFUND OR EXCHANGE	EXCHANGE: NEW SIZE/COLOR	REASON CODE
			<input type="text"/>		
			<input type="text"/>		
			<input type="text"/>		
			<input type="text"/>		
			<input type="text"/>		

REASON CODE

- [1] FITS SMALLER THAN EXPECTED
- [2] FITS LARGER THAN EXPECTED
- [3] LOOK DIFFERENT THAN IMAGE ON SITE
- [4] FAULTY
- [5] PARCEL DAMAGED
- [6] INCORRECT ITEM RECEIVED
- [7] ORDERED MORE THAN ONE SIZE

RETURN PROCEDURE

1. Please fill this form and send it to service@castelli-cycling.com
2. We'll send you a confirmation email with a document to print and send back together with the items you would like to return and/or exchange.
3. Send the parcel to:

**MANIFATTURA VALCISMON SPA
VIA MARCONI G. 81/83
32030 FONZASO BL ITALIA**

- Please note that the shipping costs have to be paid by the sender.
4. After receipt of the return we will refund the money or/and send the changed items.